

7037 Old Madison Pike, Suite 400 Huntsville, AL 35806

2012-39 A

December 14, 2012

Public Service Commission of SC Clerk's Office Post Office Drawer 11649 Columbia, South Carolina 29211



Re:

Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed are an original and two copies of the revised Authorized Utility Representative Form for Telecommunications Carriers for Business Telecom, Inc. d/b/a EarthLink Business and DeltaCom, Inc. d/b/a EarthLink Business.

Please acknowledge receipt of this information by date-stamping the copy of this letter labeled "return receipt" and returning it to me in the self-addressed, stamped envelope provided for that purpose. Should you have any questions regarding this information, please contact me at 256-382-7090 or via electronic mail at Traci.Tidmore@corp.earthlink.com.

Sincerely,

Traci Tidmore

Regulatory Program Manager

CC: Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201

DEC 182012

PSC SC MAIL / DMS

Enclosures

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Į		CERTIFICAT	ED COMP	ANY INFOR MATIO	N		*********
	DeltaCom, Inc.						
Comp	any Name	•		FEIN/SS	N		
	d/b/a EarthLink Business	S		256-3	382-7090		_
Dba/fl	ka			Telepho	ne#		
	7037 Old Madison Pike						
Mailir	ng Address						· · ·
	Huntsville, Alabama 358	06					
City, S	State, Zip Code					DEC 1-82012	
<u> </u>	7037 Old Madison Pike					PSC SC	_
Busin	ess Location			h # 11		MAIL/DMS	
City C	Huntsville, Alabama 358	06	* H 111011	Madison County			_
City, S	State, Zip Code			County			
		REGISTE	RED AGEN	T INFORMATION			
Regis	ered Agent: Nationa	l Registered Age	nts, Inc.				
J							_
Mailin	g Address: <u>2 Office</u>	Park Court, Suit	e 103				_
City S	State, Zip Code: Columbia,	SC 20223					
Oity, C	state, Zip Code. Columbia,	00 29220					
j	Pursuant to the Commissio	n's rules and reg	ulations, pr	int or type company	contact for the	following areas:	
•		-					
A.	Rolla Huff, Chief Ex General Manager (Include ad			Street, Atlanta, GA 3030	9		
	404-748-6428	Juless II dinerent in 1 404-748-7	•	I rolla@corp.earth	link com		
	Telephone Number	Facsimile N		E-mail Addres			_
Б	Allas Office of the C	EO 220 Manros Au	onus Booboo	stor NV 14607			
B.	Attn: Office of the C Customer Relations /Compl	aints Representati	ve (Include a	ddress if different than	above.)		_
	888-832-5802	/ 585-278-1		/ inquiry@corp.ea			
	Telephone Number	Facsimile N		E-mail Addre	SS		
C1.	Barbara DiNiCola. 3	330 Monroe Avenue,	Rochester, N	IY 14607			
·	Customer Relations/Comple	aints Representativ	e for Escalat	ted Complaints (Inc	clude address if diff	ferent than above.)	_
	585-697-7822	/ 585-278-1		/ bdinicola@corp.e			_
	Telephone Number	Facsimile N	lumber	E-mail Addres	S\$		
C2.	1-855-352-2731	. \$1b u\				MITTHE ST. T	_
	Customer Contact (Toll Free	•					
D.	Jonathan Mapes, Vi Engineering Operations (In			<u>) Columbia House Blvd</u> we)	, Vancouver, WA 9	38661	_
		/ J	STOTIL WIGHT GUV	/ imapes@corp.ea	uthlink com		
	360-759-9580 Telephone Number	Facsimile Nu	mber	F-mail Addres			-
E.	•	lent Customer Seni	ice 330 Monr	oe Avenue, Rochester,	NY 14607		
∟ ∙	Test and Repair (Include ad			CO AVORGO, I CORRESTER,	111 14001		
	585-530-2972	1		jfritz@corp.earth	ink.com		
	Telephone Number	Facsimile Nu	mber	E-mail Addres	38		

F.	Ronald Figueroa, Manager Network Operations Center Emergencies (During non-office hours)							
	• • •	itice riburs)						
	800-883-6900 Tabada a Novembro	Tourist North		Ronald.Figueroa@corp.earthlink.com				
	Telephone Number	Facsimile Number		E-mail Address				
<u>In add</u>	lition, please provide the follow	ing company contact informa	ation	to assist in proper routing of correspond	dence and invoices:			
G.	Paula Foley, Regulatory Affairs Counsel Regulatory Officer (Include address if different than above.)							
	,		v c .)	4.0				
	781-362-5713 Telephone Number	/ 781-362-1313 Facsimile Number		pfoley@corp.earthlink.com E-mail Address				
	•			E-Mail Address				
H.	Becky West, Regulatory Compliance Dual Party Mailings (Name)							
		12399 SW 53rd St, Suite 102, Cooper City, FL 33330						
	Mailing Address	. 700 000 0447	,					
	954-252-1023 Telephone Number	/ 786-363-0147 Facsimile Number		becky.west@corp.earthlink.com E-mail Address				
	•			E-mail Address				
l.		Paula Foley, Regulatory Affairs Counsel Interim LEC Fund Mailings (Name)						
	5 Wall Street, Burling	gton, MA 01803						
	Mailing Address	,						
	781-362-5713	/ 781-362-1313		pfoley@corp.earthlink.com				
	Telephone Number	Facsimile Number		E-mail Address				
J.	Becky West, Regulatory Compliance Universal Service Fund Mailings (Name)							
	12399 SW 53rd St. S	Suite 102, Cooper City, FL 333	330					
	Mailing Address							
	954-252-1023	/ 786-363-0147		becky.west@corp.earthlink.com	·····			
	Telephone Number	Facsimile Number		E-mail Address				
K.		Becky West, Regulatory Compliance						
	Gross Receipts Mailings (Name)							
	12399 SW 53rd St, Suite 102, Cooper City, FL 33330							
	Mailing Address	/ 706 969 0447	ı	hada was @as no sathlist sam				
	954-252-1023 Telephone Number	/ 786-363-0147 Facsimile Number		becky.west@corp.earthlink.com E-mail Address				
	Becky West	1 doomino Harrisoi		E mail radiood				
L.	Lifeline Mailings (Name)							
	12399 SW 53rd St, Suite 102, Cooper City, FL 33330 Mailing Address							
	954-252-1023	/ 786-363-0147	1	becky.west@corp.earthlink.com				
	Telephone Number	Facsimile Number		E-mail Address				
	Traci Tidmore			***************************************				
	This form was completed by (print name)			Signature				
	Regulatory Program Manager			09/19/2012				
	Title			Date				
	RETURN COMPLETED FORM			A. A				
	Public Service Co	mmission of SC		Office of Regulatory Staff				
	Clerk's Office Post Office Drawe	r 11649		Attn: Jeanne Gordon 1401 Main Street, Suite 900				
	Columbia, South (Columbia, South Carolina 29201	(Rev. PSC 11/2010)			

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [X] IXC [X] CLEC [] ILEC [] Wireless

241080 CERTIFICATED COMPANY INFORMATION Business Telecom, Inc. FEIN/SSN Company Name d/b/a EarthLink Business 256-382-7090 Dba/fka Telephone # 7037 Old Madison Pike Mailing Address Huntsville, Alabama 35806 City, State, Zip Code DEC 16 ZUIZ 7037 Old Madison Pike **Business Location** PSC SC Madison Huntsville, Alabama 35806 MAIL / DMS City, State, Zip Code County REGISTERED AGENT INFORMATION Registered Agent: National Registered Agents, Inc. Mailing Address: 2 Office Park Court, Suite 103 City, State, Zip Code: Columbia, SC 29223 Pursuant to the Commission's rules and regulations, print or type company contact for the following areas: Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309 A. General Manager (Include address if different than above.) 404-748-6428 / 404-748-7029 / rolla@corp.earthlink.com Telephone Number Facsimile Number E-mail Address B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607 Customer Relations / Complaints Representative (Include address if different than above.) 888-832-5802 585-278-1702 / inquiry@corp.earthlink.com Telephone Number Facsimile Number E-mail Address Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607 C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.) 585-697-7822 585-278-1702 / bdinicola@corp.earthlink.com Telephone Number Facsimile Number E-mail Address C2. 1-855-352-2731 Customer Contact (Toll Free Number) Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661 D. Engineering Operations (Include address if different than above.) 360-759-9580 imapes@corp.earthlink.com E-mail Address Telephone Number Facsimile Number Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607 E. Test and Repair (Include address if different than above.) 585-530-2972 ifritz@corp.earthlink.com E-mail Address Telephone Number Facsimile Number

F.	Ronald Figueroa, Manager Network Operations Center						
	Emergencies (During non-c	office hours)					
	800-883-6900	1	- 1	Ronald.Figueroa@corp.earthlink.com			
	Telephone Number	Facsimile Number		E-mail Address			
<u>in add</u>	lition, please provide the follow	ving company contact info	rmatior	to assist in proper routing of correspo	ndence and invoices:		
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	,		bove.)				
	<u>781-362-5713</u>			pfoley@corp.earthlink.com			
	Telephone Number			E-mail Address			
H.	Becky West, Regulatory Compliance Dual Party Mailings (Name)						
	Mailing Address	Suite 102, Cooper City, FL	33330				
	954-252-1023	/ 786-363-0147	1	becky.west@corp.earthlink.com			
	Telephone Number	Facsimile Number		E-mail Address			
i.	Paula Foley, Regul	atory Affairs Counsel					
		Interim LEC Fund Mailings (Name)					
	5 Wall Street, Burlin	ngton, MA 01803					
	Mailing Address						
		/ 781-362-1313		pfoley@corp.earthlink.com			
	Telephone Number	Facsimile Number		E-mail Address			
J.	Becky West, Regulatory Compliance						
		Universal Service Fund Mailings (Name)					
		Suite 102, Cooper City, FL 3	33330				
	Mailing Address 954-252-1023	/ 786-363-0147	1	becky.west@corp.earthlink.com			
	Telephone Number	Facsimile Number		E-mail Address			
K.	•						
13.	Becky West, Regulatory Compliance Gross Receipts Mailings (Name)						
	12399 SW 53rd St,	Suite 102, Cooper City, FL 3	33330				
	Mailing Address	700 000 0447	,	hastuurat Caara aastaliulu			
	954-252-1023 Telephone Number	/ 786-363-0147 Facsimile Number		becky.west@corp.earthlink.com E-mail Address			
	rolophono Hambol	1 dodinilo Hamboi		E mair/idarooo			
L.	Becky West						
	Lifeline Mailings (Name)						
	12399 SW 53rd St, Suite 102, Cooper City, FL 33330						
	Mailing Address 954-252-1023	/ 786-363-0147	,	becky.west@corp.earthlink.com			
	Telephone Number	Facsimile Number		E-mail Address			
	,						
	Traci Tidmore						
	This form was completed by (print name)			Signature			
	Regulatory Program Manager			09/19/2012			
	Title			Date			
	RETURN COMPLETED FORM TO:						
	Public Service Co	ommission of SC		Office of Regulatory Staff			
	Clerk's Office			Attn: Jeanne Gordon			
	Post Office Draw			1401 Main Street, Suite 900			
	Columbia, South	Carolina 29211		Columbia, South Carolina 29201	(Rev. PSC 11/2010)		